## Days until assumed shipped

The **Days until assumed shipped** feature allows ResMed ReSupply $^{\text{\tiny M}}$  to automatically change the status of a supply request from **Confirmed** to **Assumed shipped** after a set number of days. This ensures that the patient does not miss out on the eligibility cycle. By default, the system assumes that a supply request is shipped seven days after the request is confirmed.

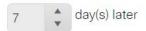
If you do not update the status of a supply request to **Shipped**, the status stays as **Assumed shipped**.

**Note**: To determine when to contact a patient for new supplies, ResMed ReSupply references the *last shipped date* (assumed or actual).

## Can the number of days until a supply request is assumed shipped be changed?

Yes, an Administrator can change this at the organization level. This setting applies to all locations.

Days until assumed shipped



The number of days after you confirm a manual supply request before ResMed ReSupply assumes that the supply request is shipped. After this time, ResMed ReSupply will mark the supply request as "Assumed shipped".

## Step-by-step instructions

To update Days until assumed shipped:

- 1. From the Administration menu, select Organization details.
- 2. Click Edit.
- 3. In the **Supply requests** section, use the arrows to adjust the number of days.
- 4. Click Save.