Navigation (Guide)

The ResMed ReSupply Home page displays the Dashboard and the ability to change organization locations. The Dashboard allows a user to navigate to a pre-filtered list based on the ResMed ReSupply group's description.



Name and description

Menu bar-provides access to the main menus dependent on user permissions.

Toolbar-provides quick access to common tasks and key functions dependent on user permissions.

Dashboard—provides access to pre-filtered lists of information related to patients, work items and supply requests. The "buckets" or "tiles" are called ResMed ReSupply groups.

Link bar-displays links, license agreements, system requirements and intellectual property.

Menu bar (Topic)

ResMed ReSupply has main menus accessible via the Menu bar. Different menus are available to different user roles.

	dResupply Logout ()Help
Re Supply	Dashboard Patients • Supply requests • Reports
New patient	
Menu	Description
Dashboard	Access pre-filtered lists of information related to patients, work items, supply requests and documentation.
Patients	View a filterable list of patients in an organization based on location, payor plan, contact method and status. Search patients by last name, first name, last name and first name, area code and number, and Patient ID. Access all sections of a patient's profile. Also, view work items in an organization based on location, status and type of work item. Search work items by a patient's last name, first name, last name and first name, area code and number, and Patient ID. View work item details, status, date-related information and close work items.
Supply requests	View a filterable list of supply requests based on location, date requested, placed by, fulfillment partner and status. Search by supply request number, patient's last name or supply request reference number. Export a report of all supply requests. View all requested items based on lot and serial number. Access full supply request details and supply request number.
Reports	Generate and view reports based on your organization's performance e.g., mask to patient ratio, manufacturer and product mix, items per supply request, estimated revenue, supply request trending and outreach modality effectiveness.
Administration	View and edit organization details, reimbursement rates, document categories, payors, eligibility schedules, call schedules, call scripts, locations, users, reports and patient and order imports.
Note: The function	ns available to a user are determined by their role.

Toolbar (Topic)

The ResMed ReSupply toolbar provides quick access to key tasks. The icons/options displayed on the toolbar are enabled or disabled depending on the task being performed and page within ResMed ReSupply.

		dResupply Logout		(?) Help
ReSupply	Dashboard	Patients v	Supply requests v	Reports
New patient				

Dashboard (Topic)

The ResMed ReSupply Home page (Dashboard) displays the Resupply Schedule and six ResMed ReSupply groups. Each ResMed ReSupply group provides access to pre-filtered lists of information related to patients, work items, supply requests and documentation.



Recent Activity (Reference)

The recent activity section displays the number of new patient records added, patient records updated and patient records assigned to a default payor in a 72-hour period.

New patients-the number of newly added patient records.

Updated patients-the number of updated patient records.

Added to def. payor-the number of patient records assigned to an organization's default payor.

Note: The number of notifications to be sent out during the 72-hour period are based on Pacific Time (California time) UTC-08:00.

Icons (Topic)

Contact method Image: Solution of the second state of the se	lcon	Description
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The patient's document(s) expired.	2	Document expiry
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2	Flagged
	The number of flagged notes in the patient's
	profile.
0_	Incomplete profile
	The patient is missing important information such
	as notification type, insurance and supplies.
	Resupply notifications cannot be sent without this
	Information.
0	
-	The patient's account cannot be accessed,
Mine	because another user is editing the profile.
MISC.	Demovable esterem
X	The desument estages and he delated from the
	liet of document optogories
	list of document categories.
	Closeable supply request
	The supply request can be closed and removed
	from the All supply requests page
	Delete supply item
	The supply item can be deleted from the Supplies
	tab.
	Flagged notes
	The number of flagged notes in the patient's
	profile.
•	Change in payor details
	I ne patient has an open "patient payor update"
	work item. Update the patient's payor details and
	aupply request
	Supply request.
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	aupply request
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Patient profiles (Topic)

Patient profiles consist of personal, therapy or supply request details that can be accessed via tabs.

To open a patient profile, from the **Patients** menu, select the required location, and then select the patient's name from the list.

	dResupply Logout () Help
Re Supply	Dashboard Patients v Supply requests v Reports
Open call script In-person supply request	
Garcia, Luis Back to patients	
Device Mask Date of birth Patient ID CPAP G 2555CS 01/01/1960	Do not contact Last supplied Yesterday
Patient Supplies Documents Notes Messag details	es Timeline Supply Work items1 requests
Patient details	2
Name Mr Luis Garcia	
Date of birth January 01, 1960 Note: Date of birth will be used to verify the patient's identity when they register for ResMed ReSupply.	
Location Gotham City	
Patient ID (Optional)	

* Patient identities and data are fictional.

Name and description

Tabs—displays different options relevant to patient or supply request details.

Panel—displays contents related to a menu, patient data, documentation and supply request history. Contains information to view or edit depending on user permissions.

Searching (Topic)

ResMed ReSupply's search functionality looks for records that partially or exactly match each search term entered. For example, a search for "Luis Garcia" would include "Luis Garcia", "Luis J Garcia" and "Luis Garciaa" but not "Dom Garcia".

Search functions are available in patients, work items and supply requests pages.

1. From the search field, enter the required details.

Patients	Last name	¥	Search patients
T dilettio			

2. Click Search patients.

Accessing your account details (Topic)

In ResMed ReSupply, you can always access your account details at the top of the page. To view your account details, click your username next to the Logout button.

		dR	esupply Logout	(?) Help
ReSupply	Dashboard	Patients v	Supply requests v	Reports

Edit your account details To edit your account details:

- 1. Click your username.
- 2. Click Edit.
- 3. Enter all necessary information—title, first name, last name, email, roles, resupply user locations and status.
- 4. Click **Update**.

Reset your password (How to)

You can reset your password in the account details section.

To reset your password:

- 1. Click your username.

- Click Reset password.
 Enter a new password.
 To confirm, re-enter the new password.
- 5. Click Save.